



NASA SEWP VI

Ordering Guide

NexGen Technologies, Inc. • Category B

Enterprise-wide ITC/AV Service Solutions

NASA SEWP VI

Solutions for
Enterprise-
Wide
Procurement

Contract Holder

SEWP OVERVIEW

A streamlined path to ITC/AV solutions and services

NASA SEWP VI (Solutions for Enterprise-Wide Procurement), pronounced “soup,” provides Federal agencies and approved contractors access to Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services. Established in 1993, SEWP has evolved with Federal technology and acquisition needs. NASA administers the program and supports customers through streamlined ordering tools, scope assistance, and acquisition support. The program is self-funded through an Agency Administrative Handling Fee, currently 0.34%.

NEXGEN ON SEWP VI

Awarded in two service categories

NexGen holds SEWP VI contracts in the two service categories below. This ordering guide applies specifically to **Category B**.

CATEGORY B

Enterprise-wide ITC/AV Service
Solutions

CATEGORY C

ITC/AV Mission-Based Services

FAIR OPPORTUNITY

Order-level competition under FAR 16.505(b)

Contractors receive fair opportunity consideration at the individual order level, as appropriate under FAR 16.505(b), including through NASA SEWP RFQ tools. The issuing procurement office retains the supporting order-selection documentation. The SEWP Quote Request Tool (QRT) is the recommended method to support fair opportunity and includes applicable Contract Holders based on the selected scope category or source.

ABOUT NEXGEN TECHNOLOGIES

NexGen Technologies, Inc. has delivered IT solutions since 1997, providing the people, processes, and solutions that make secure, reliable, and cost-effective technology transformation possible for Federal agencies. NexGen holds ISO 9001:2015 and ISO/IEC 27001 certifications and is CMMI-DEV Level 3 appraised.

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CONTRACT SNAPSHOT

Category B Contract

80TECH26D0358

Scope	Enterprise-wide ITC/AV Service Solutions
Contract Type	Multiple-Award IDIQ GWAC
Anticipated PoP	Nov. 1, 2026 – Oct. 31, 2036
Admin. Handling Fee	0.34% (included in price)
UEI	E9FMJ1ESWH86
CAGE	3EL09
Holder Page	Coming Soon

HOW TO OBTAIN A QUOTE

Federal customers may issue an RFI, RFQ, or Market Research Request through the NASA SEWP online Quote Request Tool. For capability, scope, or pre-solicitation support, contact NexGen’s SEWP team.

Quote / Sales Contact

NTI.SEWP@nexgeninc.com • 720-377-1800

SEWP Program Manager

Steve Lute
steve.lute@nexgeninc.com • 303-808-4316

SEWP Deputy Program Manager

Dr. Henry Jackson III
henry.jackson@nexgeninc.com • 678-314-4683

POST-DELIVERY SUPPORT

Installation, warranty, technical/software support, service acceptance, and other post-delivery terms are governed by the applicable quote, order, and SEWP contract. For assistance, contact:

Order Issues & Post-Delivery Support

NTI.SEWP@nexgeninc.com • 720-377-1800

SEWP HELP DESK

NASA SEWP Program Management Office

help@sewp.nasa.gov
(301) 286-1478
Mon–Fri, 7:30 AM–6:00 PM (ET)
www.sewp.nasa.gov

Category B Scope & Ordering

Tailored guidance for NexGen's Enterprise-wide ITC/AV Service Solutions contract.

THIS GUIDE APPLIES TO
Category B
Enterprise-wide ITC/AV
Service Solutions

WHAT'S IN SCOPE

Category B service requirements

Category B supports customized enterprise-wide strategic solutions for large-scale requirements spanning multiple departments, locations, customers, and/or field offices. Managed and shared services are in scope; product-only requirements are not. Representative service areas include:

Enterprise Network Services

LAN/WAN, voice, data, collaboration, service management, and cybersecurity support.

IT Managed Services

End-user, device, software, infrastructure, service desk, and IT security management.

Enterprise Innovation

Continuous improvement and innovation that increase enterprise business and IT value.

IT Service Management

Enterprise ITSM processes, platforms, incidents, requests, knowledge, reporting, and customer experience.

Data & Analytics Services

Data science, modeling, advanced analytics, AI/ML, rapid prototyping, and data solutions.

Application Services

Enterprise application assessment, development, testing, integration, O&M, APIs, and CI/CD.

Cybersecurity Services

Architecture, monitoring, incident response, vulnerability management, NIST RMF, and posture assessment.

Cloud Services

Cloud strategy, governance, security, compliance, integration, hosting, storage, and XaaS.

CATEGORY B FIT

When to use this NexGen SEWP VI contract

Use Category B for large agency or enterprise-wide implementations spanning multiple departments, locations, customers, field offices, shared services, or enterprise environments. Service types may overlap Category C; the defining factor is enterprise-wide scale.

Additional Category B Scope

Additional areas include Enterprise Service Program Integration, Digital Multimedia & Technical Communications, and Program Management/Ancillary Services.

Scope questions: help@sewp.nasa.gov

1 Ordering Process

Each agency follows its own internal acquisition procedures. A typical SEWP order moves through these steps:

1

Define the Requirement

The end user identifies the need and prepares the Purchase Request and required funding information.

2

Conduct the Acquisition

The agency procurement office applies its procedures, including fair opportunity as appropriate.

3

Issue the Delivery Order

The issuing agency, not the SEWP PMO, creates the Delivery Order using an appropriate Federal order form and number.

4

Route Through SEWP

The SEWP PMO assigns the SCN and forwards the processed order to NexGen. Do not begin performance before receipt. Modifications also route through the PMO.

2 SEWP Quote Response Requirements

- QRT requests must be answered through CHOP; any courtesy copy must match the CHOP quote.
- Quote only solutions and services available under NexGen's contract and the database of record.
- For an RFI, not-yet-listed items must be clearly marked and a technology refreshment request submitted.
- For an RFQ or MRR, quote only contract-available items at no more than the current database price.
- Submit a No Bid if a complete response is not possible unless partial quotes are allowed.
- State quote validity and honor timely orders. Use CHOP information only for SEWP requirements.

3 Support & Problem Orders

Post-Delivery Policy

Installation, basic and extended warranty, technical and software support, service acceptance, and other post-delivery requirements are governed by the applicable quote, order, and SEWP contract terms.

Troubleshooting a Problem Order

Provide the agency name, Delivery Order number, SEWP tracking/control number if available, applicable NexGen contract number, issue description, and requested resolution timeline.

Support Contacts

Post-delivery: NTI.SEWP@nexgeninc.com • 720-377-1800
Problem orders: NTI.SEWP@nexgeninc.com • 720-377-1800